

FAQs – Cabin Crew (all genders)

Your application

What qualifications do I need to apply as cabin crew at Austrian?

To get started at Austrian, you need at least an intermediate or higher school-leaving certificate (Matura / Abitur) and/or completed vocational training.

Is it necessary for me to be vaccinated?

When you start, and during your employment, you are obliged to ensure that you are fully deployable with regard to possible (entry) travel restrictions in the destinations we fly to. This applies to your vaccination or immune status.

I wear glasses or contact lenses - can I still work as cabin crew?

Glasses and contact lenses are generally not an obstacle to working as cabin crew.

Do I have to study to choose the "Study & Fly" model?

No, you do not have to study to be able to choose one of the "Study & Fly" part-time models.

If I choose the full-time model, can I still switch to part-time at some point?

After one year of active employment, you can apply internally for other employment models if you were previously employed in the full-time model or Study & Fly model ("Gebauchte Teilzeit").

Do I have to commit myself contractually for a certain period?

No, all models have a notice period of one month in the first few years.

Why do I have to state whether I can swim?

As cabin crew, you must be able to swim to evacuate our passengers in the unlikely event of a ditching. During your training, your swimming ability will be tested in a ditching exercise.



Your assessment day at Austrian Airlines

Where does the selection day take place? Can I also take part online?

Our selection day takes place at the Austrian Aviation Campus (Training Center) at Vienna Airport. In order to get the best possible overall picture of you, we would like to get to know you personally. An online interview is therefore not possible.

What do I need to bring to the selection day?

Please bring your photo ID (passport, ID card or driver's license) to the selection day. You can exchange it for a visitor card from our porter, which will give you access to our campus. You will find further information about the selection day and the required documents in your invitation e-mail.

After your positive assessment

What happens after I pass the assessment day?

Congratulations! You have successfully completed the selection day. You will now receive all the important information by e-mail, as well as an invitation to one of our training courses (Basiskurs). To finally start your training, we need a background check (ZÜP) and a medical certificate (Medex) from you.

What is a background check (ZÜP) and why does Austrian need it from me?

The background check (ZÜP) in Austria is a procedure for checking persons who encounter particularly sensitive areas due to their work. Such areas also include safety-relevant areas in air traffic.

Successful completion of the ZÜP is a prerequisite for starting training with us as cabin crew. You will receive the registration link and your personal access data for applying for your ZÜP by e-mail after your selection day.

I was born in another country but have never lived there. Do I still need a criminal record extract from this country?

Yes, for your ZÜP you also need a criminal record extract from the country in which you were born.



What is a medical certificate (Medex) and do I have to pay for it myself?

The medical certificate (Medex) is issued by a medical specialist and certifies that you are physically and mentally able to fulfill the requirements of the cabin crew profession. The costs for the Medex are covered by Austrian Airlines.

Please note that you must bring urine and drug tests with you for the Medex examination, which you can have carried out by your doctor. Any costs for these tests are to be paid by you.

During your training

How long does the training last and when do the courses start?

In our training courses (Basiskurs), we provide you with the best possible training in around 8 weeks. After a successful assessment, you will receive exact course dates and the course schedule from us in time.

Will I receive a salary during the training?

During your eight-week training, you will receive a training allowance of €1.176,40 gross per month.

How does the training work - do I have to be present every day?

In the training course, you will learn all the important basics that are relevant for working as cabin crew, especially concerning the safety and hospitality sector.

Attendance is 100% compulsory during the attendance days. During the six-day online units you can organize your time as you wish.

Will I receive a certificate after my training?

You will receive your certificate on the last day of your training.

Your job as cabin crew (all genders)

What can Austrian Airlines offer me?

We are Austria's largest airline and carry our Austrian charm out into the world. We experience corporate culture based on people being on first-name terms. With our hub in Vienna you will be working from one of the most livable cities in the world.

We offer you free company transportation from Vienna to the airport as well as attractive flight benefits for you and your friends & family. You will also receive numerous discounts for hotels, cruises, rental cars and other partner companies.



Do I have to pay for my uniform myself?

Our unmistakable red uniform is the flagship of Austrian Airlines. We provide uniforms free of charge and cover the cost of cleaning. Your uniform fitting takes place before or during your training.

Do I regularly stay overnight at Austrian's destinations?

Depending on your duty roster, you may spend the night at one of our many destinations several times a month. The hotel costs will of course be covered by Austrian Airlines. You will also receive expenses during your active service.

Do I have time for private sightseeing during my layovers and if so, at which destinations?

Depending on your duty roster, you will have time for individual sightseeing at some destinations, such as Paris, London, Berlin, Tel Aviv, Oslo or Venice.

Can I make requests concerning my duty roster?

You can request specific flights and days off in advance (so-called "DBF days"). Our duty planners always endeavor to take your wishes and requests into account. We ask for your understanding that this is not always possible.

Will I receive a fixed roster?

Your duty roster is published once in the previous month and is valid for the entire following month. Upon publication, you will be informed about your flights, days off and standby shifts.

What is standby duty?

Unexpected irregularities may occur in daily flight operations, e.g. a crew member may be absent, or an aircraft may be delayed for unforeseeable reasons.

The standby service helps us to be prepared for such cases. During your standby duty, you are a replacement crew member and must be at the airport within a maximum of 90 minutes after activation.

On which routes and fleets will I be deployed?

In our basic course, you will be trained on our Airbus A320 fleet for our short and medium-haul routes. After approx. three months, you will automatically receive a qualification for our Embraer 195 fleet.

For assignments on long-haul flights, you can contact us after at least 8 months of flying experience if we are looking for reinforcements for our long-haul team.